

"Diversity, Discrimination, Harassment... It's All about Respect"

Seminar at GNAA

Thursday, July 9th

This course offers training on Diversity, Discrimination and Harassment and How these situations can affect a company. Just knowing about Fair Housing is not enough to overcome obstacles and barriers. Remember, it's not what you know, it's what you don't know.

- Learn how to establish and demonstrate respect with co-workers and customers.
 - Turn uncomfortable situations into learning opportunities by obtaining the necessary skills to communicate.
- Reduce your liability by adopting proven best practices, guidelines and resources.

Special Guest Instructor: Donna Olson of Olson Training



Donna Olson has over 25 years of training, marketing and management experience. Donna is recognized as a Workshop Leader, Dynamite Trainer, Awesome Conference Emcee and "Special Guest" Crowd Pleaser! As a former District Supervisor, Director of Training & Personal Development, National Marketing Director, and Regional Education Director, Donna has designed, implemented, and presented training, leasing, marketing, and leadership programs to 1,000s of seminar participants. She is recognized as an expert on diversity, harassment, and fair housing issues.

9 a.m. - 12 p.m. at the GNAA office

8:30 a.m. Continental Breakfast

Cost: \$85 per person NonMembers: \$120 per person

Approved for 3 Continuing Education Credit Hours

Please complete & fax to (615) 365-3571 or call 365-3047.

Attendee(s): _____

Property/Company: _____

Phone: _____ Email: _____

Authorized by: _____ Date: _____

Bill Account: ___ Payment Enclosed: ___

Reservations are Required. Space is limited.

No refunds or cancellations

